

Curriculum Vitae



Personal

Name Dr. Claus Lingner
Address Limburger Str. 64
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Phone +49 179 5423583
Nationality German

Skill Summary

Management Bank & Finance Policies and Procedures
Regulatory aspects
Compliance
Governance
Identity and Access Management
Stakeholder Management
Application Risk and Control Management
KYC - Know Your Customer

Industry General Manager
Strategy
Business Development
Key Account Management
Restructuring / Reengineering
Quality Systems

Project Management Setup, Budget, Controlling, Corrective Actions
Vendor Management
Coordination of international teams
Audit issues

Contract Management Policy Compliance
Risk assessment
Gap analysis
SLAs
Common Law

Quality Management ISO 9000
ISO 27000
Internal Auditor

Professional

since 2002 Consultant - Freelancer

August 2017 – today Deutsche Bank AG
Consultant - Safety & Soundness
Vendor Governance IT:
Setup of Policies / Procedures
Aligning of processes at DB and Vendor

January 2017 – June 2017 Allgeier Experts Services GmbH
Consultant - Quality Management
Setup of Management System DIN EN ISO 9001
Internal Auditor

July 2014 – December 2016 Deutsche Bank AG
Consultant - IT Security / Identity & Access Management
Application Risk & Control Management - Gatekeeper:
Risk Assessment
Stakeholder Management,
Steering of international teams
Individual project setup and tracking: milestones, controlling, corrective actions
Vendor Management
Handling of Audit issues

February 2014 – December 2016 networker, projektberatung GmbH
Consultant - Quality Management
DIN EN ISO 9001, enhancement from version 9001:2011 to :2015
Internal Auditor

February 2014 – March 2014 Deutsche Bank AG
Consultant - FATCA (Foreign Account Tax Compliance Act)
Preparation of training material for DB staff
Translations English / German

September 2013 – December 2013 Deutsche Bank AG
Consultant - Contract Management
Outsourcing contract „Online Banking“
Contract evaluation:
Compliance and Policy issues, Gap Analysis, Risk Assessment,
SLA, Business Continuity, Incident and Change Management
Communication DB / Vendor and Escalation Processes,
IT Security

March 2013 – August 2013 networker, projektberatung GmbH
Key Account Manager Deutsche Bank
Executive Search, Management Contracts, Orders/Offers
Tracking
Resource Management
Quality Management DIN EN ISO 9001
Internal Auditor

- November 2012 – February 2013 Deutsche Bank AG
 Consultant - KYC "Know Your Customer"
 Team Lead
 Business Analysis of DB Key Accounts (part of AML program):
 Evaluation of company structures, interdependencies within corporations;
 research financial reports, databases, publications, official registers;
 identification beneficial owners;
 coordination with DB UK and India
- September 2012 – November 2012 networker, projektberatung GmbH
 Consultant - Quality Management
 Setup of Management System DIN EN ISO 9001:
 evaluation of processes in use, setup of Management System, staff
 training, documentation, certification
 Internal Auditor
- September 2010 – August 2012 CF Electronic UG
 Electronic systems and modules for industrial applications
 Sales and Marketing Manager
 Key Account Management German and Czech subsidiary
- May 2004 – August 2010 FraCon GmbH, FraCon Electronic Systems GmbH, FraCon Electronic
 Systems sro (CZ)
 Electronic systems and modules for industrial applications
 Managing Director
- January 2002 – April 2004 Dr. Lingner Consulting
 several projects for small and medium sized entities: process engineering,
 restructuring, Quality Management ISO 9001
- March 2000 – December 2001 Vectron International Germany
 Managing Director
 Restructuring
 Coordination Sales, Engineering, Marketing with US head office
- März 1985 – February 2000 Balzers Thin Films GmbH - (Balzers und Leybold AG, UNAXIS AG)
 Managing Director
 Member of BuL's International Executive Committee
 High Vacuum Technology
- May 1983 – March 1985 Agfa Gevaert AG
 Head of Magnetics Lab
 Development of magnetic data storage devices
 Quality assurance Production Magnetic Tape
- January 1977 – April 1983 Johann Wolfgang Goethe-Universität Frankfurt am Main
 Employee Institute of Physics
 several research projects

Academic

October 1972 – December 1981 Johann Wolfgang Goethe-Universität Frankfurt am Main
Studies of Physics - Experimental Physics
Diploma and Dr. phil. nat.

Other

Languages German (native), English fluent

Further Education TISO - Technical Information Security Officer (Deutsche Bank AG)
Prince2 - Foundation and Practitioner
Intercultural Communication
Negotiation practices
Contracts „Common Law“
Controlling
Labor psychology
Quality systems:
 ISO 9001
 ISO 27000
 TS16949