

Curriculum Vitae



Harry Jakob Lutz

Team SecureScript

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Current location: Germany
Nationality : German with EU Passport
Languages : fluent in English, German and Spanish
Education: Educated at College of Engineering, Ruesselsheim, Germany
Contact L Team Securescript

Overview

Project -, Migration -, Transition and Transformation Management executed at AT&T, IBM and Hewlett Packard Data Centre Consolidations as well as in many IBM Global Business Services Projects combined with up to date skills and experience in

- IT Transition and Transformation “best practice”
- Project Management “PMI” and “PRINCE2”
- Service Delivery Management “ITIL”
- Application migration and go-life
- Critical Situation Management
- Identity Access Management
- Security Management
- Change Management

- RISK Management
- Global Delivery

Industries worked in

Airline, Banking, Chemical, Pharmaceutical, Petroleum, Insurance, IT Services and Telecom

Positions held

AT&T Senior Transformation Project Manager, HP Senior Transition Project Manager, IBM Senior Project Manager, IBM Global Major Incident Manager, IBM Transition and Transformation Manager, Boole & Babbage Regional Manager, IBM Incident & Problem Manager and IBM Advisory Systems Engineer for Enterprise Systems.

Methodologies

IBM Unified Method Framework, IBM Global Services Method, IBM 7 Keys of Project Management, IBM Ascendant SAP Project Management, Rational Unified Process and RPP, PMI's PMBOK, PRINCE2 Project Management, ITIL Service Management, COBIT Governance.

Professional experience

Data Center Infrastructure

Good knowledge on DC Infrastructure and DC LAN related topics, not limited to Windows and Linux relevant technologies but also to Mainframe, LPAR's, zOS environment and related Data Storage Technology and Data Base Management Systems.

Operating Systems

VMware, MS Windows ,Linux, AIX , RedHat, JBoss, Apache
IBM zOS, Assembler, COBOL, PL/I, TSO-ISPF, REXX, JCL.

Systems Management

BMC - Patrol, MainView, CONTROL, HP - OpenView, ServiceManager, IBM TIVOLI - NetView, BigFIX, TANIUM, TADDM, TWS, Omegamon, SMS Storage Management, BackUp and Recovery.

Security Management

Identity Access Management, z/OS Access Control (ACF2, RACF), ISO/IEC 27001 Information Security Management, BSI IT- Grundschtutz, relational data base cryptography, AES 256, PKI - Public-Key-Infrastructure also PGP.

Relational Database Management

Data Warehouse, BigData, ORACLE and IBM's CICS, IMS, DB2, VSAM.

Project Management

- 'Best Practice' project planning, - execution, - controlling and project reporting. Iterative write up, document compilation and preparation of project related documents.

- 'Situational Leadership' related team build and project staff motivation.

Skilled in the usage of

MS Office, MS Project, MS Sharepoint also collaboration tool Confluence.

HP Service Manager, HP OVO.

BMC (Remedy) Asset, Change and Problem Management.

BMC Patrol, Enterprise Manager, MainView, CONTROL.

IBM TIVOLI, NetView, TADDM, IBM Rational Portfolio Manager, Lotus Notes.

Also knowledge of ServiceNow.

Key Projects

2018	current
Company	HENKEL AG, Düsseldorf, Germany
Program	MATRIX Data Centre transition and transformation from incumbent outsourcer IBM to selected outsourcer ATOS via second generation contract..
Task's	SME on transition and transformation and as such advisor to Henkel IT architectural and data center solution department.
2017 June-Dec	Deutsche Bank AG, Eschborn, Germany
Program	CyberSecurityOrg worked on regulatory resolutions as Lead Cyber IT Security Manager reporting to Director of OS Platform Security. As Deutsche Bank Project Manager responsible for multiple projects serviced and sourced by contract partner IBM.
Portfolio	<ul style="list-style-type: none"> • Tanium - Endpoint Security Management for global server roll out • Advisor to the IMS, CICS, DB2 Database sensitive data encryption program • Core Build Vulnerability Assessment for RHEL 7.4 and Windows2012R2 • TADDM Device Discovery in DC LAN's, improving content of CMDB, with target

ServiceNow.

- Deutsche Bank 'Country Transformation Luxembourg' here structuring IT monitoring and health check process according to Luxembourg regulatory law.

Johannes.Geenen@db.com Deutsche Bank Director Platform Security

Reference

2017 Jan-June

F-I-TS Finanz Informatik Technologie Service GmbH, Munich

Project

Deputy Project Manager in a Stockbroker application migration program. Migration of all dwpbank applications from Deutsche Börse DC to F-I-TS Data Centres.

Description

Migration to new DataCentres, application transformation during migration to fulfill internal Audit, BaFin and EZB mandatory requirements.

Tasks

Project and resource planning. Establishing a pilot application migration process with successful execution and cut-over of two pilot applications.

Building and performing seminars for Application Owners, also preparing for technical education on topics of GitLab and Docker build-ship-run any app.

Writing the conceptual migration plan called 'Migrations Drehbuch' for the pilot applications, also producing the 'Migrations Drehbuch' template.

Reference

PM Matthias Kupka, PM Peter Seitz-McIntyre both on XING

2016

IBM Deutschland and Allianz, Munich

Project

Data Centre Consolidation Program for a large European Insurance Company as IBM Transformation Project Manager with End-to-End responsibility.

Description / Task's

Migration of "Car Insurance Business Application" towards new virtual data centre infrastructure into a conceptual new European DC environment.

Application Migration Project micro planning, for Windows, Linux and Oracle servers. Reporting to DC Program executives.

Leading team of Middleware and Network Architects, building the Migration Solution and required migration documents e.g. plan, blueprint, engineering work orders and server build sheets for server provisioning in a "virtual assembly line".

Challenge

End to End responsibility for all activities, deliverables, issues, risks and results, starting from Scope DB via Application Assessment and Readiness Quality Gates to final application migration. Planned cut over in a complex program with many dependencies, interaction with business client, application owner, technical SME and related consultants.

Senior Architect Stefan Peuser, SPeuser@de.ibm.com

Reference

Program Mngr. Karin Gola-Lotter, Gola@de.ibm.com

2015	AT&T EMEA and 3UK
Project	AT&T Senior Transformation Manager with the task to transform existing data center networks into strategic DC LAN's hosted at IBM U.K. premises. This within the framework of an IBM data centre consolidation program for a U.K. Mobil operator.
	Project planning, based on AT&T - IBM contract and Statement of Work.
Description / Tasks	Delivering the Project Initialization Document, the Scope, Project Plan, Resource Plan, Environment Assessment Report, Network Security Policy and the DC NW High Level Design Document.
Challenge	Team building in a resource constrained program. Motivating and guiding a small team of high level NW Solution Architects and Security Experts.
Reference	John.Wigley@intl.att.com AT&T Director EMEA Transitions and Projects
2014 - 2015	AT&T EMEA and UniCredit
Project	AT&T Senior Transformation Manager with the task to improve and enhance the roll-out of a physical Bank Branch network upgrade in Germany. This for a major European Bank.
Description / Tasks	Project planning, establishing the "Master File", executing the project, communication with suppliers, level customer expectations and bringing processes in line with AT&T standard process.
Challenge	
Reference	Managing customer expectations and co-operation and alignment to telco providers, e.g. COLT, M-Net, QSC, TELEKOM and VODAFONE. Helmuth.Holl@de.ibm.com IBM Delivery Program Manager Josef.Tommer@intl.att.com , AT&T Manager EMEA Transitions
2014	Telefonica Deutschland GmbH and FONIC
Project	Interim Manager and as such responsible for the Telefonica www.fonic.de brand related IT Operation, Incident, Problem and Change Management. Acting Change Manager and focal point to IT platform provider "BASf IT". Leading a team of JAVA & ORACLE experts using Scrum, Agile and Jira.
Description / Tasks	
Reference	Short term interim contract in a merging O2-ePlus environment. Johannes Rompa, Partner at ATOS IT Solutions via XING
2011 - 2014	MANPOWER-EXPERIS for Hewlett Packard EMEA
Project	Senior Transition Manager in the EMEA HP Data Centre Consolidation Program, responsible for planning and execution of relocation and transforming entire client owned systems (Servers, Storage, DWH and Network) into eShelter New Generation Data Centre`s.
Description / Tasks	
Challenge	Migrating one Financial Institute 'PAYBACK' and one Insurance company 'WGV' by leading a team of 12, consisting of Senior System Architect, VMware and Server Architect`s, Network Architect`s, SAN Storage Architect, DWH experts and integration engineers.

Reference	Handling of the project related vendor management, working with external firms such as ORACLE and VERSATEL.
	Program Manager HP Switzerland, urs.schuermann@hp.com
2011	IBM at the NOVARTIS DIAMOND Program, Basel
Project	IBM Program Office Manager in this IBM-NOVARTIS Data Centre Consolidation Program.
Description / Tasks	Key tasks in program controlling, staffing and resource planning, stake holder communication and issuing reports for CIO Novartis and IBM CEO.
Challenge	Managing a PMO with focus on financial controlling and relations to Chief Executives.
Reference	Heinrich Boch, IBM Program Manager via LinkedIn
2010	IBM Switzerland at the NOVARTIS Global Service Management Program
Project	IBM Global, Major Incident Manager
Project	IBM Global Major Incident Manager leading all regional and country major incident managers in a world spanning enterprise (according to ITIL process) conducting international reviews managing large outages and reporting to NOVARTIS and IBM Senior Project Executives.
Description	
Challenge	Worldwide coverage with regional managers in Asia, America's and Europe
Reference	IBM Executive Program Manager, Mike Hobdell U.K. via LinkedIn
2009	IBM Duesseldorf at IT ERGO Insurance
Project	IBM Senior Project Manager for ITERGO web portal development using SAP Portal and WebDynpro for ABAP.
Description / Tasks	Building and leading a truly European SAP delivery team and building relations to Global Delivery Centre Bucharest and Resource Competence Centre in Bratislava and Vilnius.
Challenge	Forming a European delivery team of experts for a German Insurance Company, and subsequently transferring development tasks to Eastern Europe.
2008	IBM Switzerland, Basel at NOVARTIS Pharma
Project	Global Service Management Program, here IBM Transition & Transformation Project Manager for NOVARTIS EMEA Emerging Markets
Description	Transformation of Novartis EMEA local country IT operations to IBM Global Delivery Centre in Argentine for Ops and Maintenance and to India for Monitoring and Operations.
Tasks	Advising IBM country focal points and local Novartis CIO's. Reporting and communication to Novartis Regional Managers. Responsible for planning and execution of the entire Transition Phase, Project Plan, site readiness, cut over.
	For performing the PILOT Project I received an IBM Award. Multinational relation and team building. e.g. with Russia, Turkey, Marocco, Algeria, UA Emirates, South Africa.

Reference	IBM Executive Program Manager, Mike Hobdell U.K. via LinkedIn
2007	ZURICH Insurance and Financial Services, Switzerland
Project	IBM's Issue and Problem Manager for eWP Swiss ZURICH user desktop roll out to 7.000 individual configured assets, with the aim 'minimal interruption' of the users work process. Quick Win, significant reduction of open problem tickets.
Description / Tasks	
Reference	IBM Program Manager Thomas Rappold, IBM Zurich via XING
2006	IBM Helsinki, Elisa Mobile Telecommunication
Project	IBM Project Manager leading a multinational team to implement J2EE Web Portal Applications on BEA Weblogic integration platform. This to provide service to a new customer care, billing and order system. http://www.elisa.fi/yksityisille/
Description / Tasks	
Challenge	To bring a „troubled project“ back to plan/green.
Reference	Program Manager Bert Glaser via LinkedIn
2002 - 2005	HypoVereinsbank (now UniCredit), Munich
	Program Manager for eLearning a Human Resource Program
Project's	Project Manager and Business Analyst for Mainframe Cost Controlling, providing transparency to IT Financial Controller
	PM mainframe software release building, improving software quality.
	PM in the Vereins- und West Bank IT integration program, responsible for application development and migration tools and the provision of accurate anonym test data
	Manager of Professional Services, Matthias Proessl via XING
Reference	
2002	Zurich, at SWISS RE for „Relational Database Security Guidelines“
Project	Contracted to write and produce a SWISS RE User Guide, titled "Relational Database Security Guidelines" for DB2 and ORACLE. Quick Win, action list of imminent security risks.
Tasks	
Reference	Peter Cartwright, Global Database Manager at Swiss Re via LinkedIn
2001	DETECON Deutsche Telekom Consulting, Bonn
Project	Freelance marketing support, targeting Telecom and Regulatory Authority in Eastern Europe on topics of Customer Care & Billing, on Frequency Management/Monitoring and GSM Security.
Description / Tasks	
2000	DETECON Al Saudia in Ryadh
Project	IT Consultant to DETECON Board of Directors, Proposal preparation for Telecom IT such as customer care and billing, GSM security, PKI security, Telecom Network Security and for the Security Awareness Program
Description/ Tasks	
1994 - 1999	Boole & Babbage (now BMC)

Description	Gulf Countries Regional Manager
Tasks	Marketing, Sales and Software Support for Boole & Babbage enterprise systems management such as PATROL, Command/Post, Auto Operator and MainView solutions
1990 - 1993	IBM in Saudi Arabia now Gulf Business Machines
Project	IBM Advisory System Engineer for marketing, integration and training of IBM Solutions. Project Manager in the joint outsourcing project with Al Khaleej to Saudi Telecom, consulting to major IBM banking clients as well as to the Saudi Arabian Monetary Agency
Description / Tasks	
1989 - 1990	IBM New Zealand Head Quarter in Wellington
Description / Tasks	IBM Advisory System Engineer providing second level support for MVS (now z/OS) and related Software products. Country roll out of the IBM 3990/3390 Storage System Expert in mainframe capacity management and balanced enterprise systems Advisor in the "new hired graduate program" IBM communication officer to the Australasian SHARE/Guide
1987 - 1988	IBM New Zealand, Wellington Branch Finance and Insurance
Project	IBM Advisory System Engineer and Project Manager for mainframe implementation at Western Pacific Bank WESTPAC. Marketing Support, building the first IBM 390 mainframe system in New Zealand Received "IBM Asia Pacific Marketing Excellence Award"
Description / Tasks	
1985 - 1986	IBM Deutschland GmbH, Frankfurt
Project	IBM Systems Engineer and Consultant to major IBM clients in the Rhine-Main region.
Description / Tasks	Give all types of support to BM Mainframe, Network and Database
1983 - 1985	IBM Word Trade Corporation, Riyadh
Project	IBM Systems Engineer for Enterprise Systems in Saudi Arabia
Description / Tasks	Consultation for and Installation of IBM mainframe software, operating systems and related products.
until 1983	Lufthansa AG, Frankfurt
Project	Systems Programmer in the IBM 370 environment (now z/OS)
Description / Tasks	Installation of Software packages via SMP/E and troubleshooting in a 24x7 environment

Seminars attended

2010	IBM Global Delivery Seminar, Stuttgart-Herrenberg
2009	IBM Unified Project Methodology Workshop, Duesseldorf
2009	IBM Ascendant SAP Project Methodology, Duesseldorf
2008	U.S. Food and Drug Administration Certification, Basel
2007	Project Management focus on enhanced Soft Skills, Munich
2006	Project Management in International Environments, Munich
2006	Project Management Leadership, Munich
2006	Project Management focus on Project Planning, Munich
2003	BMC Software Product refresher, Munich
1991-2002	Systems Management events at Boole & Babbage, San Jose
1987-1990	attending various IBM training events in Australia and New Zealand
1989	IBM Telecommunication Management, Sydney, Australia
1988	Situational Leadership Seminar, Auckland, New Zealand
1987	IBM Banking Seminar, Wellington, New Zealand
1986	IBM DB2 complete DBA Education at Stuttgart - Herrenberg
1985	IBM Enterprise Systems Engineering, La Hulpe, Belgium
1984/1985	IBM mainframe technical education in London-Sudbury U.K
1983 and before	IBM technical education, operating system MVS related, in Essen

Seminars given

- Speaker at IBM Professional Service kick-off conference in Riyadh, Saudi Arabia.
- Advisor to the newly hired University Graduates Program at IBM NZ.
- Formal classroom training given on mainframe topics MVS, IMS and DB2, also on mainframe load balancing and capacity planning for enterprise systems.
- Speaker at Australasian Share Guide in Auckland, New Zealand.